

MERIDEN PUBLIC UTILITIES

CUSTOMER AWARENESS

**IF THERE IS QUESTION ABOUT THE IDENTITY OF A WATER
DIVISION STAFF MEMBER, PLEASE BE AWARE OF THE
FOLLOWING:**

- **Meriden Water Division (WD) staff carry photo identification.**
Ask to see identification prior to allowing anyone into your home or business.
To confirm a Meriden WD Staff member is at your property, call 203-630-4256.
If you suspect the person is not with the Water Division, call the Meriden Police at 203-630-6201
- **Meriden WD staff drive marked vehicles with “Meriden Public Utilities and “Water Division” and a City of Meriden seal.**
- **Meriden WD vehicle license plates end in ME. (ex. 123-ME)**
- **Meriden WD staff wear uniforms identifying themselves as “Meriden Public Utilities” and “Water Division” on the left side of the chest.**
- **Meriden WD will schedule appointments with customers prior to going to residences. But there may be instances where an unannounced visit may take place.**
- **When in doubt, contact the Meriden WD at 203-630-4256 or the Meriden Police at 203-630-6201.**