

City of Meriden, Connecticut

DEPARTMENT OF HEALTH & HUMAN SERVICES

Lea Crown, MPH
Director of Health and Human Services

165 Miller Street Meriden, CT 06450-4283 Telephone (203) 630-4226 Fax (203) 639-0039

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REVISED

COVID-19 - Guidelines for Food Establishments Take-out and delivery services

Per Governor Lamont's Executive Order 7D, effective Monday March 16, 2020 at 8 PM, all restaurants and bars that serve food in Connecticut are temporarily required to move to take-out and/or delivery services only. Bars that do not serve food will be required to temporarily close. As such, the Meriden Department of Health and Human Services recommends the following to protect you, your employees and customers:

- It is strongly recommended that you utilize curbside pick-up. If curbside pick-up is not feasible, stagger pick-up times to allow for food delivery through the door. If the public will be entering, a 6-foot distance should be maintained between individuals with minimal individuals inside the establishment at one time.
- Take-out orders should be placed over the phone. If someone walks in to place a take-out order, kindly ask them to wait in their car or outside once the order is taken. No alcoholic beverages can be consumed on premises.
 REVISED TO REFLECT GOVERNOR EXECUTIVE ORDER 7G: Except Any business with an active restaurant, cafe or tavern liquor permit issued by the Department of Consumer Protection shall be permitted to sell <u>sealed containers of alcoholic liquor for pick up</u> at such restaurant, cafe or tavern <u>under the following conditions</u>: (i) the sale shall accompany a pick-up order of food prepared on the premises; (ii) the type of alcoholic liquor sold for off-premise consumption shall be the same as what the permit type would have permitted for on-premise consumption prior to Executive Order 7D, and (iii) the hours of such sales that include alcoholic liquor as part of the take-out order shall be the same as those for a package store.
- Whenever possible, take payment over the phone/electronically.
- All customer self-service operations shall be temporarily suspended.
- Every effort shall be made to ensure customer food orders are maintained at proper temperatures for safety.
- Employees <u>must</u> stay home when sick; if anyone is experiencing fever, cough or shortness of breath they shall
 be sent home and directed to contact their healthcare provider so their medical history can be evaluated. They
 can also call the Hartford Healthcare COVID-19 Hotline at 1-833-621-0600.
- This is an evolving situation so this guidance may change. If you have any questions please call the Meriden Department of Health and Human Services at 203-630-4226.

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