



# CITY OF MERIDEN, CONNECTICUT

## DEPARTMENT OF EMERGENCY COMMUNICATIONS

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### **Meriden Residents Can Create a Free RapidSOS Ready Emergency Health Profile to Share Critical Health Data with 9-1-1 in an Emergency**

**Meriden, CT [7/28/2022]** – Meriden residents now have the ability to create a free Emergency Health Profile at [emergencyprofile.org](http://emergencyprofile.org) to share opt-in medical information with Meriden Emergency Communications in the case of an emergency. RapidSOS, the world's first emergency response data platform, teamed up with The American Heart Association, The American Red Cross, and Direct Relief to launch this initiative in an effort to get first responders critical health information in an emergency, particularly during the COVID-19 pandemic. In partnership with public safety, RapidSOS created an emergency response data platform that securely links life-saving data from over 350M connected devices to over 5,000 Emergency Communication Centers nationwide – protecting more than 300M people in the U.S. This data helps Meriden Emergency Communications accelerate response times and provides first responders with incident-specific information prior to arriving on-scene.

Meriden Emergency Communications became RapidSOS Ready in 2021. "Our Public Safety Dispatchers use RapidSOS Portal, a secure browser-based tool, to access accurate caller location and additional life-saving information when responding to 9-1-1 calls," Director of Emergency Communications David Boyce said. "Recently we rolled part of the of RapidSOS platform out to the Meriden Fire Department which has immensely cut down the amount of time it takes to locate trapped hikers. The Emergency Health Profile is another lifesaving component of the platform that we will be using." "Being able to receive a caller's opt-in health information will better inform our staff during emergency response. I urge the Meriden community to become RapidSOS Ready by creating their free Emergency Health Profile and ensuring that they are able to share critical data with 9-1-1 to help save lives."

**How can you become RapidSOS Ready?** People can create their free Emergency Health Profile by visiting [emergencyprofile.org](http://emergencyprofile.org) and entering pertinent medical and profile information, such as:

- Name, DOB, and address
- Pre-existing conditions
- Allergies
- Medical Notes (ex. Mental health issues, developmental disabilities, etc.)
- COVID-19 symptoms
- Emergency contacts

"Our 9-1-1 agencies and first responders do incredible work every day to keep our communities safe," said RapidSOS Senior Director of Public Safety, Karin Marquez. "We hope that the Emergency Health Profile will provide Meriden's telecommunicators and first responders with another tool to help them respond quickly and provide the appropriate care during a caller's time of need." To ensure data privacy, information is associated with an individual's phone number and is only made available to first responders when a 9-1-1 call is placed from the associated phone number. To learn more and create a free Emergency Health Profile, visit [www.emergencyprofile.org](http://www.emergencyprofile.org).

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