



# City of Meriden, Connecticut

DEPARTMENT OF HEALTH & HUMAN SERVICES

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## Emergency Contact Numbers

**If you develop any signs of illness such as those listed below, call your medical provider to review your medical history, signs of illness and to determine if you should go to the hospital or manage your care at home.**

- Fever (> 100.4 ° F)
- Cough
- Shortness of breath or difficulty breathing
- Chills, body aches, sore throat, headache, diarrhea, or vomiting

## Emergency Script for Calling 911

**Should you experience an emergency while under 14 day monitoring, call 911.** Please use the following script so that emergency response personnel can respond appropriately. It is very important that emergency responders are told that you are under self-monitoring for novel Coronavirus.

### Medical Emergency:

“My name is \_\_\_\_\_. I live at \_\_\_\_\_. I am under 14-day monitoring for signs of novel Coronavirus related illness. I am currently experiencing (describe your symptoms)”

*Stay on the phone and wait for any specific instructions from the dispatchers. If you have a disposable mask, put it on and wait for help to arrive.*

### Non-Medical Emergency/No Symptoms:

“My name is \_\_\_\_\_. I live at \_\_\_\_\_. I am under 14-day self- monitoring for signs of novel Coronavirus related illness but I am not experiencing any symptoms. I am calling 911 to request (describe the nature of your call).”

**If you are going to the hospital Emergency Room by car, please notify the Emergency Room you are under 14-day self-monitoring for signs of novel Coronavirus related illness.**

### Contact Information:

Meriden Department of Health and Human Services – 203-630-4226  
MidState Medical Center – 203-694-8911  
Hunter’s Ambulance Services – 203-235-3369